

Kent and Medway CCG

February 2021

The Health Overview and Scrutiny Committee asked for written responses to two questions following the November meeting.

Question 1: Adam Wickings to provide a written update to members regarding Ellenor and the support of service delivering charities.

Response: Ellenor Hospice, like other adult hospices across the Country, received additional financial support during the Covid-19 Pandemic through an earmarked funding mechanism provided nationally.

Question 1: Adam Wickings to provide a written update to members regarding Covid-19 rapid response in Swale:-

Partners across the Medway & Swale system are working together to support patients to remain at home and restrict the use of Medway Maritime Hospital, underpinned by the Local A&E Delivery Board.

As a response to Covid 19 some existing services have been either enhanced or expanded while others have been recently introduced. The following provides some examples of these –

- The Virgincare Rapid Response Team provides a 2 hour response with nursing staff and support workers providing short term intensive nursing, therapeutic support and immediate domiciliary care support for up to 72 hours until before handing over to the Kent Enablement Hospital at Home Service, where necessary.
- Additional support to Rapid Response is being provided by the MedOCC Out of Hours service (MCH) who are supporting the team with advice and guidance, especially with prescribing, enabling patients to have speedier access to prescriptions.
- SECamb crews now have direct access into the Rapid Response Team, providing assurance that patients will be appropriately supported enabling the crews to leave the home and return to supporting other calls within the community.
- Patients at risk of admission are proactively identified by primary care based multidisciplinary teams, coordinated by dedicated MDT coordinators, with health and social care representation, enabling proactive care planning and/or navigation into support services. We have also introduced Integrated Locality Reviews for particularly complex patients with representation from Medway Maritime Hospital Consultant Geriatricians.
- A Paramedic Practitioners home visiting service, managed by Minster Medical Group, is supporting primary care. The Practitioners are able to refer to health or social care services where required.
- A virtual Covid Oximetry@home service is in place to monitor patients with Covid in the community – managed by Minster Medical Group.
- Patients discharged home from Medway Hospital following an episode of Covid are followed up with a 'well being' check in call from Imago Community Navigators 24 hours and 6 weeks post discharge to support access into health, social care or voluntary services if required.
- All nursing, residential and learning disability care homes are aligned to a Primary Care Network supported by community teams for proactive care planning, care management and medication reviews. Each home has a named clinician and a weekly check in call.

Adam Wickings
22nd February 2021